



OFFICER REPORTS – STUDENT COUNCIL

President's Report

December 2019 Student Council

Gemma Lovegrove

Summary

This month has seen multiple complaints regarding printing which have taken a significant amount of time to deal with. We are still not happy with the University's resolution as we were told it would be more than enough for the average student, we have already received further issues regarding students running out of printing credit. We will continue to address this with the University to ensure that either way, we have a strong stance.

Key Talking Points:

- Submitted the Academic Review to Student Experience Committee
- Raising student issues with relevant staff
- Met with senior lecturer in Social Work
- Working on LEARN steering group
- Met with lecturers in Law
- Consulted on new engagement policy/lack of engagement
- Commenced Sabbatical impact meetings
- Consulted on Prevent Questionnaire
- OIA meetings
- Board of Governors

Report

Manifesto Pledges

Support- IN PROGRESS Raised recommendations for the Academic review, a document which looks at survey results such as NSS and formulates recommendations based on student opinion. This has generated some action which the University are keen to resolve as soon as possible.

Voice – IN PROGRESS Lots of meetings with specific programmes to raise ongoing issues and how best to resolve them. Have set up initial discussions around NSS promotions and how best to educate students on completing the survey.

Facilities – IN PROGRESS Timetabling is still an ongoing issue and this is being looked into alongside a room audit to see what can be done to resolve it. Sports domes issues are still in negotiation too, as well as major issues with the advertising of free printing. Students have been informed that it would

be more than enough for average academic use, but are still unhappy with the £25 they have had added to their accounts.

Other Activities

In the process of speaking with Residential life and student complaints and conducts for training around student issues and what we can do to support students when they face disciplinary. We have an impending meeting due for the Officer for the Independent Adjudicator which has taken a lot of time to discuss current policies and provisions/support for students. I also met potential new governors and sat on a panel with the Vice Chancellor representing student voice and the importance of reacting to student feedback. I have also been working to try and get increased voter registration from students and highlighting the importance of voting to students.

Mandates

[As an Officer, if you have been mandated to do some work, provide a brief summary of what you have done to achieve the results required in the mandate.]

None yet received

Declarations

[Here is where you declare any gifts or benefits received]

none