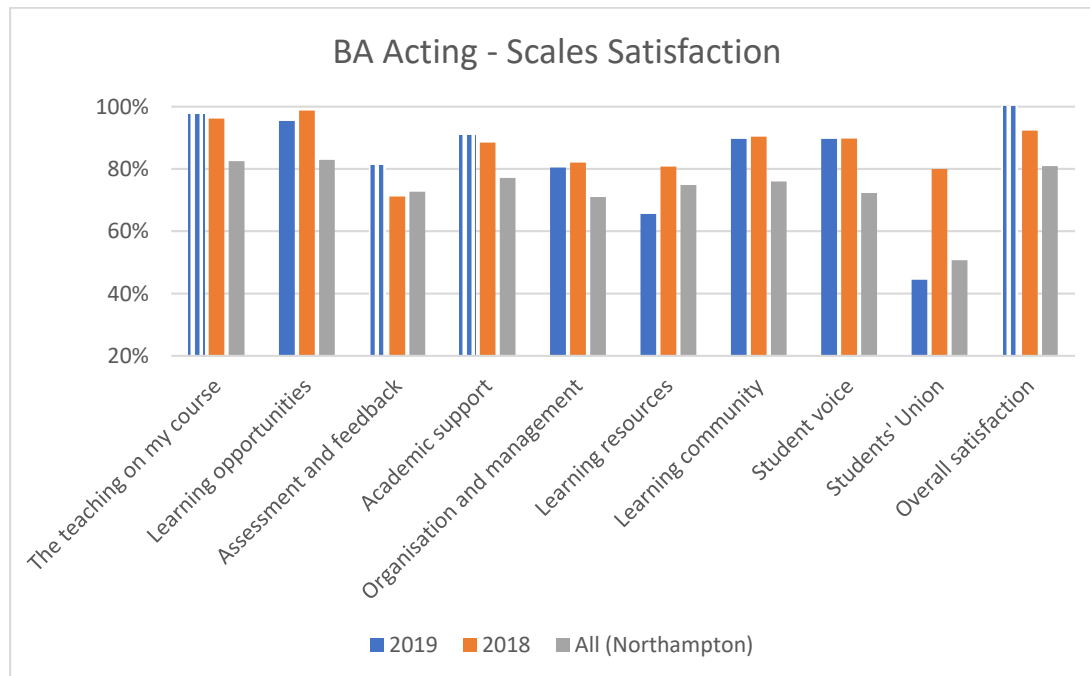


BA Acting

BA Acting was one of the programmes to achieve maximum satisfaction overall. Furthermore, its statistics on the three other, key metrics also surpass the University's targets. Indeed, on assessment and feedback, approval improved by ten ppts from last year. On many scales, movement relative to 2018 was slight – however, support collapsed drastically for learning resources and the Students' Union by 15 and 36 ppts respectively (with both figures now below those posted for the whole institution).



Within the learning resources scale, there was the now-perennial protestation about IT (Q18), but in addition, satisfaction with course-specific resources (Q20) plummeted by 23 ppts to 69% (nine ppts below the University-wide figure), with one asserting that these were 'over-stretched'. Furthermore, timetable efficiency (Q16, organisation and management scale) fell by ten ppts from 2018.

Yet, the comments made about the programme were very complimentary, with praise being reserved for the quality of teaching (one respondent declaring that it was 'extremely high') and how knowledgeable the teaching staff are – indeed, one sample member called the staff 'a real credit to the University', with another noting that they always go 'above and beyond in both the pastoral and academic'.

A third wrote: "The Northampton BA Acting course has given me experiences like no other. The best thing is they not only provide everything that they 'should' provide, but they have also allowed for extra training that is vital for us as actors but not actually a module on the course. I have been so lucky to have trained on this course." Negative comments were few and far between, but some felt that course organisation could be improved, with one claiming that this can 'hinder my work and/or impact my stress levels'.

RECOMMENDATIONS: Programme staff should reflect on the sufficiency of course resources. Better promotion of the MyNorthampton app to staff is required, so that they send out notifications to students in the event of room changes.